

EXCLUSIVE PROVIDER

COMPUTER EQUIPMENT RENTALS
ENCORE BUSINESS SERVICES — A DIVISION OF ENCORE PRODUCTIONS, INC.

Encore is the Exclusive Business Center Services provider for the Las Vegas Convention Center.
Encore Business Center - 3150 Paradise Road, Suite 100 - Las Vegas, NV 89109 - (702) 943-6780 tel - (702) 943-6781 fax



THE WORLD'S LARGEST ELECTRONIC MEDIA SHOW
April 17-22, 2004 - Las Vegas, NV

Discount Deadline
April 3, 2004

COMPANY INFORMATION

EVENT NAME _____

BOOTH # _____

COMPANY _____

ORDERED BY _____

E-MAIL ADDRESS _____

ADDRESS _____

ADDRESS (continued) _____

CITY _____

STATE _____ ZIP _____

COUNTRY _____

TELEPHONE _____

FAX _____

PAYMENT INFORMATION

PAYMENT TYPE (check one)

VISA Discover Money Order

MasterCard American Express Check*

*A major credit card must be used for a security deposit if paying by check.

ACCOUNT #: _____

EXPIRATION: ____/____/____

SIGNATURE _____

PO# OR REFERENCE: _____

MAKE YOUR SELECTION

Qty	Description	Advanced	Onsite	Total
PCs (Windows 98, Keyboard, Mouse and 15-inch Monitor)				
	P3 600 MHz/128MB RAM/6GB HD/40X CD	\$290	\$391	
	P3 733 or 750 MHz/128MB RAM/10GB HD/40X CD	\$450	\$607	
	P3 1 GHz/256MB RAM/20GB HD/40X CD	\$500	\$675	
	P4 1.5 GHz/256MB RAM/20GB HD/40X CD	\$570	\$769	
	P4 1.7 GHz/256MB RAM/20GB HD/40X CD	\$675	\$911	
	P4 2.2 GHz/256MB RAM/20GB HD/40X CD	\$820	\$1107	
PC Laptops				
	P3 600 MHz/128MB RAM/6GB HD/20X CD	\$490	\$611	
	P3 1 GHz/256MB RAM/10GB HD/DVD/NIC	\$680	\$918	
	P4 1.7 GHz/256MB RAM/20GB HD/DVD/NIC	\$900	\$1215	
Macintosh Desktops and Laptops				
	iMac DV G3 500 MHz/128MB RAM/10GB HD/DVD	\$500	\$675	
	G4 800 MHz/256MB RAM/20GB HD/CD	\$650	\$877	
	Powerbook G4 500 MHz/256MB RAM/20GB HD/CD	\$850	\$1147	
Displays				
	17-inch CRT SVGA	\$100	\$135	
	21-inch CRT SVGA	\$375	\$506	
	15-inch LCD Flat Screen	\$220	\$297	
	18-inch LCD Flat Screen	\$350	\$472	
	20-inch LCD Flat Screen	\$575	\$776	
	33-inch LCD Flat Screen	\$1,000	\$1,350	
	42-inch Plasma Flat Screen	\$1,294	\$1,725	
	50-inch Plasma Flat Screen	\$1,519	\$2,025	
	61-inch Plasma Flat Screen	\$2,990	\$4,200	
Printers <input type="checkbox"/> for PC <input type="checkbox"/> for Mac				
	HP LaserJet 5	\$190	\$256	
	HP LaserJet 4000/4050	\$290	\$391	
	HP LaserJet 5si	\$460	\$621	
	HP LaserJet 8000	\$460	\$621	
	HP LaserJet 8100	\$460	\$621	
	Color Printers Available			
Miscellaneous				
	Microsoft Office 2000 Installation (for PCs)	\$75	\$100	
	8 Port Hub	\$50	\$75	
	IP and SPID Configuration without Computer Rental	\$75	\$100	
	Other Peripherals Available			

Your Order's Sub Total

DON'T GO WITHOUT...

Encore has computer equipment ranging from basic desktop systems to mammoth 61-inch plasma displays.

CALCULATE TOTAL

Your Order's Sub Total	
Technician:	
5+ systems subject to technician (\$65/hr)	
Delivery/Labor/Setup:	
20% of Equipment Total (\$75 Minimum Charge)	
(Sub Total + Delivery/Pickup)	
7.25% Sales Tax	
TOTAL	

DELIVERY/PICKUP INSTRUCTIONS

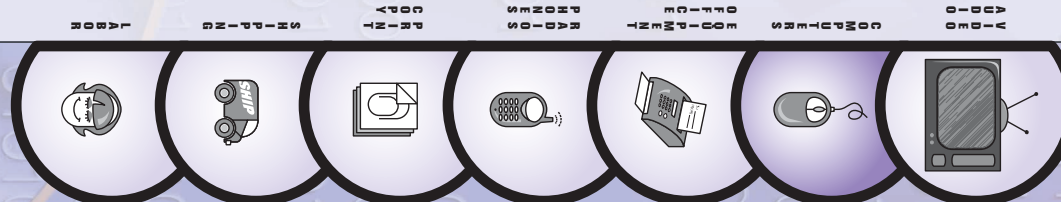
DELIVER AND SET UP ORDER TO BOOTH #: _____

DELIVERY Date: _____ Time: _____ am/pm (circle one)

PICKUP Date: _____ Time: _____ am/pm (circle one)

Terms and Conditions: Someone must be present at location at time of delivery and pick-up. No cancellation at time of delivery. Written cancellation of ordered equipment must be received 48 hours prior to delivery. Failure to do so will result in a 50% charge. On-site cancellation, 100% of original charges will be applied. Technician, if required, is subject to prevailing rate at \$65 an hour w/ a 1-hour minimum (call for OT/DBL rates).

COMPUTER RENTAL



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COPY AND PRINTING SERVICES
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BOOTH # _____
COMPANY _____
ORDERED BY _____
E-MAIL ADDRESS _____
ADDRESS _____
ADDRESS (continued) _____
CITY _____
STATE _____ ZIP _____
COUNTRY _____
TELEPHONE _____
FAX _____

PAYMENT INFORMATION

PAYMENT TYPE (check one)
 VISA Discover Money Order
 MasterCard American Express Check*
*A major credit card must be used for a security deposit if paying by check.
ACCOUNT #: _____
EXPIRATION: ____/____/____
SIGNATURE _____
PO# OR REFERENCE: _____

MAKE YOUR SELECTION

Qty	Description	Size	Cost
	Black and White Copying <input type="checkbox"/> One sided <input type="checkbox"/> Two sided		Call or Fax for Pricing
	Full Color Copying <input type="checkbox"/> One sided <input type="checkbox"/> Two sided		Call or Fax for Pricing
	Full / Multicolor Printing		Call or Fax for Pricing
	Digital Color Printing		Call or Fax for Pricing
	Signs and Banners (Oversized also available)		Call or Fax for Pricing
	Business Cards		Call or Fax for Pricing

Qty	Description	Cost
	Graphics Design and Layout	Call or Fax for Pricing
	Presentation Factors	Call or Fax for Pricing
	Labels	Call or Fax for Pricing
	Rubber Stamps	Call or Fax for Pricing
	Other:	Call or Fax for Pricing
	Other:	Call or Fax for Pricing

**SPECIAL OFFER:
30% OFF IF RECEIVED
BY December 18, 2003**

Our commitment:

- We are equipped to handle your planned and emergency needs
- Our 3 convenient locations will save time
- Advanced orders are there and ready when you are
- You can save money by only ordering what you need, then reprint as needed during the show

PICKUP & RETURN INSTRUCTIONS

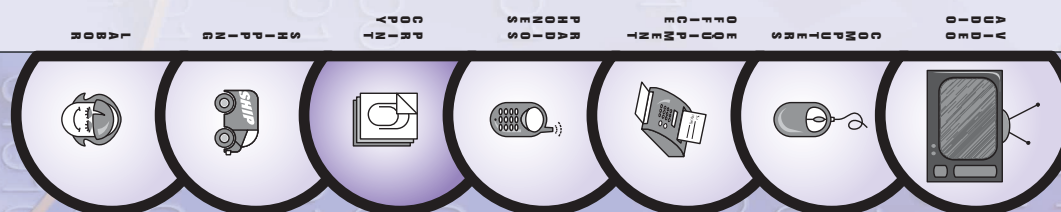
Check the following pickup option and provide the requested information:

- WILL PICK UP AND RETURN AT ENCORE BUSINESS CENTER**
PICK-UP Date: _____ Time: _____ am/pm (circle one)
RETURN Date: _____ Time: _____ am/pm (circle one)
- DELIVER ORDER TO BOOTH #:** _____
 Date: _____ Time: _____ am/pm (circle one)

SPECIAL INSTRUCTIONS:

Terms and conditions: Someone must be present at location at time of delivery and pick-up.
No cancellation at time of delivery.

PRINT & COPY



EXCLUSIVE PROVIDER

SMALL PACKAGE SHIPPING SERVICES

ENCORE BUSINESS SERVICES — A DIVISION OF ENCORE PRODUCTIONS, INC.

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Discount Deadline
April 3, 2004

COMPANY INFORMATION

EVENT NAME _____

BOOTH # _____

COMPANY _____

ORDERED BY _____

E-MAIL ADDRESS _____

ADDRESS _____

ADDRESS (continued) _____

CITY _____

STATE _____ ZIP _____

COUNTRY _____

TELEPHONE _____

FAX _____

PAYMENT INFORMATION

PAYMENT TYPE (check one)

VISA Discover Money Order

MasterCard American Express Check*

*A major credit card must be used for a security deposit if paying by check.

ACCOUNT #: _____

EXPIRATION: ____/____/____

SIGNATURE _____

PO# OR REFERENCE: _____

AVOID THE LINES...

Ship back your exhibit handouts, books, exhibitor materials, etc. Avoid packing and dragging bulky and heavy items through airports and taxis! Stop by one of the Encore Productions convenient locations before the close of the show, and pre-pay your shipping. We charge the carriers list price plus a handling charge.

We can ship via the carriers indicated below with the convenience of our on-site locations:



SENDERS INFORMATION

DATE _____

NAME _____ COMPANY _____

PHONE # _____

Ship to address _____

SHIPPING METHOD FedEx UPS DHL Airborne Express

ACCOUNT # _____ THIRD PARTY ACCOUNT _____

THIRD PARTY BILLING ADDRESS

If for any reason the customer provided account number is unable to be billed, Encore is authorized to charge the credit card listed to the left for the shipping charges. The shipping charges will be Encore's published rates and in addition to any previous service charge(s).
CREDIT CARD AUTHORIZATION-please fill out payment information to your left.

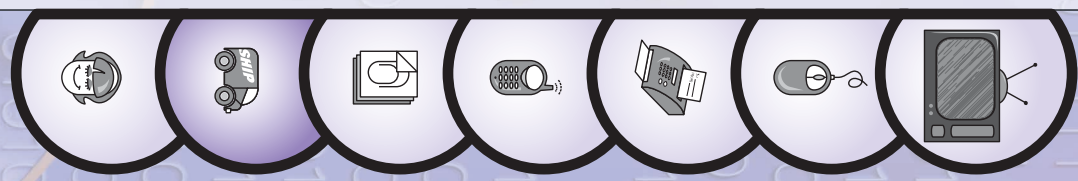
Receiving Services

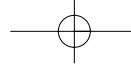
Address your packages to:

ENCORE PRODUCTIONS

3150 Paradise Road, Suite 100
Las Vegas, Nevada 89109-9096
Attn: (show name and booth#) Receiving

SHIPPING





TERMS AND CONDITIONS

DEFINITIONS

On this Shipping Form, "we," "our," and "us" refer to Encore Business Services, its employees, and agents. "You" and "your" refer to the sender, its employees, and agents. "Carrier" refers to the service provider that has been selected (FedEx, UPS, DHL and Airborne Express)

AGREEMENT TO TERMS

By giving us your package to deliver, you agree to all the terms on this Shipping Form. You also agree to those terms on behalf of any third party with an interest in the package. No one is authorized to change the terms of our Agreement.

RESPONSIBILITY FOR PACKAGING AND COMPLETING SHIPPING FORM

You are responsible for adequately packaging your goods and properly filling out this Shipping Form. If you omit the number of packages and/or weight per package, our billing will be based on our best estimate of the number of packages we received and/or an estimated "default" weight per package as determined by us.

RESPONSIBILITY FOR PAYMENT

Even if you give us different payment instructions, you will always be primarily responsible for all delivery costs, as well as any cost we incur in either returning your package to you or warehousing it pending disposition.

LIMITATIONS ON OUR LIABILITY AND LIABILITIES NOT ASSUMED

Our liability in connection with this shipment is limited to the lesser of your actual damages or \$100, even if you declare a higher value, pay an additional charge, and document your actual loss in a timely manner. You may pay an additional charge for each additional \$100 of declared value. In any event, we will not be liable for any damage, whether direct, incidental, special, or consequential in excess of \$100 whether or not Encore Business Services had knowledge that such damages might be incurred including but not limited to loss of income or profits. Any claim for damages in excess of our maximum liability must be directed to the carrier of your package.

We won't be liable:

- for your acts or omissions, including but not limited to improper or insufficient packing, securing, marking, or addressing, or those of the recipient or anyone else with an interest in the package.
- if you or the recipient violates any of the terms of our Agreement.
- for loss or damage to shipments of prohibited items.
- for loss, damage, or delay caused by events we cannot control, including but not limited to acts of God, perils of the air, weather conditions, acts of public enemies, war, strikes, civil commotions, or acts of public authorities with actual or apparent authority.

DECLARED VALUE LIMITS

The highest declared value allowed for a Envelope and Pak shipment is \$500. For other shipments, the highest declared value allowed is \$50,000 unless your package contains items of extraordinary value, in which case the highest declared value allowed is \$500. Items of extraordinary value include shipments containing such items as artwork, jewelry, furs, precious metals, negotiable instruments, and other items listed in the FedEx Service Guide. You may send more than one package on this Shipping Form and fill in the total declared value for all packages, not to exceed the \$100, \$500, or \$50,000 per package limit described above, (Example: 5 packages can have a total declared value of up to \$250,000.) In that case, FedEx liability is limited to the actual value of the package(s) lost or damaged, but may not exceed the maximum allowable declared value(s) or the total declared value, whichever is less. You are responsible for proving the actual loss or damage.

FILING A CLAIM

You must make all claims to the carrier of your package in writing within 30 days. You may call our Shipping Department at 702-943-6780 to obtain further details. Within 90 days after you notify the carrier of your claim, you must send us all the information you have about it. If the recipient accepts your package without noting any damage on the delivery record, the carrier will assume the package was delivered in good condition. For the carrier to process your claim, you must make the original shipping cartons and packaging available for inspection.

RIGHT TO INSPECT

We may, at our option, open and inspect your packages before or after you give them to us to deliver.

RIGHT OF REJECTION

We reserve the right to reject a shipment when such shipment would be likely to cause delay or damage to other shipments, equipment, or personnel; or if the shipment is prohibited by law; or if the shipment would violate any terms of our Shipping Form.

C.O.D. SERVICES

C.O.D. service is not available through Encore Business Services.

AIR TRANSPORTATION TAX INCLUDED

A federal excise tax when required by the Internal Revenue Code on the air transportation portion of this service, if any, is paid by the carrier of your package.

MONEY-BACK GUARANTEE

In the event of untimely delivery, the carrier of your package is responsible and will, at your request and with some limitations, refund or credit all transportation charges.

ENCORE BUSINESS SERVICES, 3150 PARADISE RD., STE. 100, LAS VEGAS, NV 89109, 702.943.6780

